

Accessibility Information

What can I expect at the Heart Beat Club at Jackson Square?

Tickets:

- You'll need to buy a ticket via the website link before the Heart Beat Club starts.
- Tickets might be available at the door on the night unless they are sold out.
- If you have a Companion Card, you can bring someone along to support you without an extra ticket cost.

Music Volume:

- The music will be pretty loud to make the party more exciting.
- If you don't like loud music, you can bring your own ear protection.

Dance Floor Lights:

- The dance floor will have moving lights that change colour. But no flashing/strobing ones
- It's going to look cool with different kinds of lights.

Chill Out Zone:

- There's a quiet spot outside with seats.
- It's a calm place if you need a break from the main event.

Other Entertainment:

- If you're not into dancing, there are arcade games to play.
- You can have fun in different ways if dancing isn't your thing.

Drinks:

- You can buy drinks at the bar, both alcoholic and non-alcoholic.
- If you want to buy alcoholic drinks, they might ask for your ID to show you are over 18 years old.
- You can't take your drinks outside.

Food

- You can buy food from a food truck at the venue.

Seating:

- There will be some seats at the venue, but not very many.
- There is a big space for the dancefloor, so bring your dance shoes.

Wheelchair Access:

- Wheelchair access is via the front entrance.

Accessible Bathroom:

- There's a wheelchair-accessible bathroom inside the venue.

Entry/Exit:

- You can come and go as you like during the event.
- If you need to leave and return, we might stamp your hand so you can get back in easily.